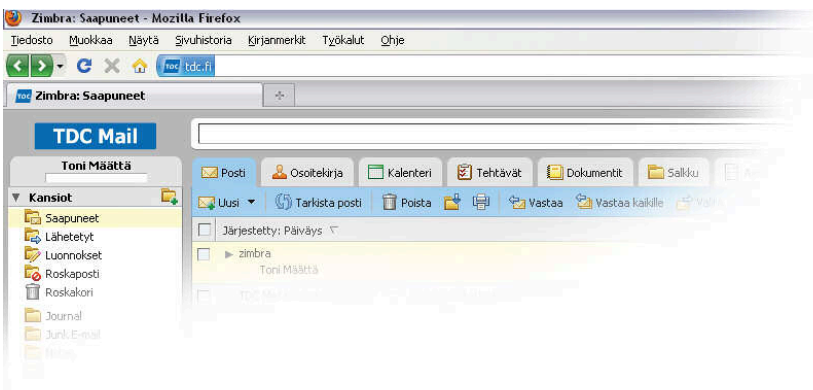




Nordic Telecommunications Corporation Chose Zimbra

TDC resolved the challenges of the email environment with Zimbra Business Email Edition

TDC Finland has been using Zimbra Business Email Edition in production since October 2009 and the experience has been nothing but positive. Zimbra is a professionally supported complete email and collaboration solution which includes all required features and components in one easily manageable package.



"Zimbra covers all that is needed and much more. It includes many useful features which enable us to develop our services and solutions even further."

- Toni Määttä, Senior Systems Specialist, TDC Oy Finland

TDC Oy Finland is a part of international telecommunications solutions provider TDC Group which has its headquarters in Denmark. TDC - as a pioneer in developing and delivering multiservice solutions - is an exceptional datacommunications partner focused on boldly changing and developing the communications industry both locally and throughout Scandinavia to provide the best possible experience for customers.

"We get things done in one go. We serve with great spirit and big heart." Senior Systems Specialist Toni Määttä summarizes TDC Oy's philosophy.

Customers represent both Finnish and Nordic organizations including telcos and ISVs. TDC provides the best IP based telecommunication solutions for private and public organizations, both directly and in cooperation with its strategic partners. Individual telecommunication solutions are delivered to support and develop customers' business.

TDC's Internet backbone with local subscriber networks is one of the fastest data and Internet highways in Europe. TDC was the first in Scandinavia to upgrade the bandwidth of its backbone network to 10Gb. Having its own network also enables end-to-end monitoring 24/7.

The turnover of the TDC Group in 2009 was 4,8 bn Euros. In addition to Finland, TDC is located in Sweden, Norway and Denmark.

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Complete Professional Package

Customers from all industry verticals expect stability, a clear and professional user interface and webmail from ISP's email solution. "We faced challenges in combining and provisioning different software solutions. Because of this, administration was very demanding and time consuming", explains Toni Määttä.

As updating the existing system would have been a time consuming and expensive solution, TDC started investigations into a totally new webmail solution - Zimbra - which would replace the existing one. "During the tests it was obvious that Zimbra covers all that is needed and much more. It includes many useful features which enable us to develop our services and solutions even further.", says Toni Määttä.

TDC has been using Zimbra Business Email Edition in production since October 2009 and the experience has been nothing but positive. Toni Määttä considers Zimbra as a professionally packaged solution that offers superior manageability as well as clear and easy to use web interface. He also values Zimbra's professional support services.

Flexible Modern Solution

According to **Esko Wessman**, Director of Technology at Nordicmind Ltd, Zimbra is a perfect match for organizations such as TDC because Zimbra includes special built-in features important for ISPs. Nordicmind is Zimbra's distributor for Finland, Scandinavia and Baltic countries.

"Key advantages of Zimbra include for example multi-domain support, possibility of customizing the user interface, as well as scalability and manageability - especially for ISPs. Zimbra supports a wide selection of different operating systems and mobile devices, which makes it the preferred choice for organizations with heterogeneous end-customer base.", Wessman continues.

Wessman explains that just email is not enough anymore. Users expect modern collaboration solutions and flexible synchronizing with different devices. Zimbra is a professionally supported complete email and collaboration solution which includes all required features and components in one single easily manageable package.

"User interface has an important role nowadays. Fortunately, it is very well designed in Zimbra and it provides the possibility of integrating, for example, CRM directly to GUI.", Wessman explains.

Distributed by:



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TDC's Email Environment

Solution components:
- Zimbra Collaboration Suite 6
- Red Hat Enterprise Linux 5
- VMware ESX

Zimbra

Zimbra Collaboration Suite is a modern, open source based messaging and collaboration application for enterprise, service provider, education, and government environments. Zimbra has over 50 million commercial users worldwide.

<http://www.zimbra.com>
<http://www.nordicmind.com/cms/products/zimbra/>

Nordicmind Ltd

Nordicmind Ltd is a value added software distributor with key focus in IT continuity and information security architectures. The end customers represent all industry verticals covering telecommunication, finance, media, healthcare and governmental departments across 15 countries in EMEA and CIS.

<http://www.nordicmind.com>